



## A Peaceful Environment

Your visit to our office should be a peaceful break in your day, and we ask that you help maintain the peace by placing your cell phone on silent or airplane mode while in our office. We also ask that you leave all children and pets at home (including purse pets).

## Financial Policies

**Flexible Payment Options:** We accept cash, and all major credit cards. Payment is due at the time of service. Attractive financing options are available, ask us about Care Credit and our Membership Options.

**Missed Appointments / Late Cancellations / Late Arrivals:** We reserve a space in our schedule specifically for you. If you do not show for your appointment and do not notify us, or if you cancel your appointment with less than 24-hours' notice, you will be responsible for a non-attendance fee of \$50. Additionally, if you arrive more than 10 minutes late to your appointment, we have the right to reschedule your appointment to keep other patients and medical staff on time.

**Prepaid Services:** Must be used within 1 year of purchase. Unused services are not refundable; however, you may use the credit at your discretion at the spa.

**Promotions:** Unless specifically stated, our promotions and/or special pricing may not be combined with other promotional offers. Please present any promotions/special pricing at the time of service; price adjustments will not be made on previous purchases or services.

**Refunds:** Unopened product may be returned within 7 days of purchase in exchange for spa credit. Opened product causing an allergic reaction may be exchanged.

## You Must Participate for the Best Outcomes

**Follow Our Pre-Treatment and Post-Treatment Instructions:** We've developed these recommendations so that you will have the best outcome possible. Please ask any member of our staff if you did not receive these instructions.

**Treatment Outcomes Vary:** Our goal is to give you, prior to receiving treatment, all the information you need to make an informed decision. Aesthetic medicine is not an exact science and your body may react in unexpected ways. We will provide you the very best care, always keeping your aesthetic goals in mind. If you have a treatment outcome that is not what you expected, please make an appointment to come in and discuss your options.

**Printed Name:**

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**Signature:**

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**Date:**

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